

Terms and Conditions

If you request Filmkey Productions to start work on a video project, our work will be subject to the following conditions unless otherwise stated.

Money

The fees, costs and expenses quoted are based on the requirements shown in the proposal. Changes to those requirements which entail additional work may incur additional fees, costs and expenses which will not be incurred without your prior approval. All fees quoted are valid for 30 days, subject to VAT, and assume all client comments and additional requirements are provided at the end of the first edit.

Termination

If you cancel at any time in writing, you are liable for the fees, costs and expenses of the work carried out so far.

Payment

Work on the Project is programmed in stages. As and when the work specified for a stage is completed, the fees, costs and expenses for that stage become payable. Invoices will be sent out by Filmkey Productions at the end of each stage and all payments must be received by Filmkey Productions within 28 days of the invoice date. Late payments may, at the discretion of Filmkey Productions, incur interest at the rate of 4% per calendar month or part thereof, from the invoice date. Any questions relating to an invoice must be raised with Filmkey Productions within 14 days of the date of the invoice otherwise the invoice shall be deemed acceptable and valid.

Copyright

All copyrights remain the intellectual property of Filmkey Productions. However, upon settlement in full of all invoices relating to the Project, you are given exclusive rights to use the video in any way that you wish. Filmkey Productions does not accept liability for any breach of copyright as a result of video, images and text supplied by you.

Liability

In no circumstances shall the liability of Filmkey Productions to you exceed the invoice value of the stage in which the work resulting in the liability was undertaken. Also, Filmkey Productions has no legal responsibility for the ongoing safe keeping of the digital files or tapes relating to this project.

Confidentiality

Filmkey Productions shall both during the Project and after its termination keep confidential and not (except as authorised or required by the purposes of the Project) use or disclose or attempt to use or disclose to any person any information which you previously indicated is confidential.

Force majeure

Filmkey Productions shall not be liable for any failure in the performance of any of its obligations under this Agreement caused by factors outside its control.